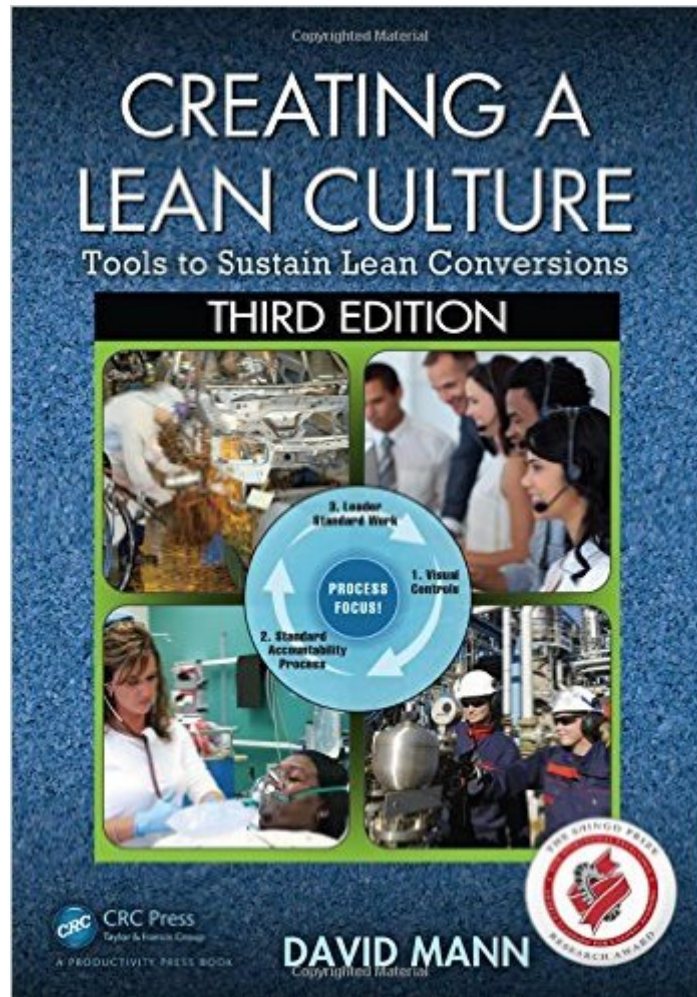


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# Creating A Lean Culture: Tools To Sustain Lean Conversions, Third Edition



## Synopsis

Winner of a Shingo Research and Professional Publication Award The new edition of this Shingo Prize-winning bestseller provides critical insights and approaches to make any Lean transformation an ongoing success. It shows you how to implement a sustainable, successful transformation by developing a culture that has your stakeholders throughout the organizational chart involved and invested in the outcome. It teaches you how to successfully navigate the politics in cross-functional process improvement projects, and to engage executives in ways that are personally meaningful to them. If you are a leader at any level in an organization undergoing or considering a Lean transformation, this is where you should start and finish — and start again.

**Read the Reviews:**"This book became an instant classic in the literature of professional operations. In this third edition, David Mann updates and expands his teaching with five additional years of valuable experience and expertise derived from his very active, multi-industry consultancy. I have benefitted greatly from his writing and wholeheartedly recommend this book to be top-of-the desk of any serious Lean practitioner or performance transformation leader."  
• Raymond C. Floyd, two-time Shingo Prize Winner, President and CEO, Plasco Energy Group

"David Mann builds substantially on his seminal work on the Lean management system. The book is full of new insight and polishes the most important ideas about Lean management. The new chapter on engaging executive leadership alone is worth the price of the book."  
• Peter Ward, Richard M. Ross Professor and Chair, Department of Management Science, Fisher College of Business, The Ohio State University

"This book has long been my go-to™ guide on Lean management practices that help create a culture of continuous improvement and excellence. I have recommended the book to countless healthcare leaders who rave about how helpful it is in translating Lean principles into daily management behaviors. The healthcare examples make it even more relevant as a must read for any hospital leader who aims to move beyond Lean tools."  
• Mark Graban, author of Lean Hospitals, co-author of Healthcare Kaizen and The Executive Guide to Healthcare Kaizen

"As more companies outside the manufacturing sector pursue Lean transformations, Creating a Lean Culture is as critical a resource as ever. Breaking down silos and navigating tricky internecine politics remain a momentous challenge, and Mann's case-based insights are an invaluable tool."  
• Peg Pennington, Executive Director, Center for Operational Excellence, Fisher College of Business, The Ohio State University

"David has once again taken the topics that trip us up and put structure and guidance around them. His new work on executive involvement is worth the price of the book all by itself. Many of us have struggled with this topic and David provides a path to success."  
• Elizabeth M. King, Vice President Organizational Effectiveness, ESCO Corporation

**New in the Third Edition:**

Contains new chapter on engaging executives in Lean initiatives Includes 21 new case studies  
Presents new examples from the healthcare and process industries Includes additional gemba  
worksheets for learning and teaching Lean Provides expanded coverage of Lean applications in  
complex cross functional value stream process improvement projects Watch David Mann discuss  
how the latest edition of Creating a Lean Culture can help you and your organization succeed.

<http://www.youtube.com/watch?v=zX7jrtV3cBA&feature=youtu.be>

## **Book Information**

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## **Customer Reviews**

Excellent companion book to the rest of your lean references. Getting at making lean habits and  
growing cultures at each level of the team and really understanding your work. I also have the  
previous version. This is similar in content but has improvements in terms of self study questions  
and a shift in focus to the other levels of leadership and their role/expectations and how to manage  
up/down.

Great book that gives a great amount of information on lean implementation. Having a manager who  
used some Lean principles, I became interested in Lean. Through reading this book, I not only  
understood the Lean principles we had in place in my workplace, but also discovered our many  
shortcomings and how to overcome them.

For me, this book is the definitive guide for creating a lean culture. It is easy to read, has great

examples and it straight forward to implement. I have read it twice and given copies to several colleagues who agree.

Good information on Lean implementation. A book you can go back to and take the next step over and over.

Creating a Lean Culture ia a road map to a suscessful Lean transformation. The book puts light on the missing link of of Lean management. The book is not a page turner but more like a text book.

Its a hard read, but some may find it beneficial. I'm in procurement, not MFG, so it wasnt as useful to me. It was required reading for me, at work.

Very practical, easy to read and an extraordinary guide for application in real situation, I love it!

This is a great book which I regularly recommend to clients that I am consulting with.

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